



261 Wallace Run Road  
Beaver Falls, PA 15010  
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[www.valleywasteservice.com](http://www.valleywasteservice.com)

January 2022

Dear Conway Borough Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded the two year contract to provide solid waste disposal and recycling services to Conway Borough. **Service under this contract is mandatory for all residents of one to four unit dwellings.**

We extend a welcome to all customers. We are a local family-owned company which has been proudly serving area residents for many years. Our Customer Service Department is available Monday through Friday 8am – 4:30pm. You may contact us at 724-843-9373 choosing option 1, by email to [customersvc@valleywasteservice.com](mailto:customersvc@valleywasteservice.com) or visit our website at [www.valleywasteservice.com](http://www.valleywasteservice.com).

**Please read and keep these guidelines for future reference.** Landlords, please ensure that your tenants get a copy so they are informed.

**Basic Curb Service:** Weekly collection of unlimited solid waste and recycling collection is **per individual residential unit** for material generated from within the service address. Solid waste and recyclables should be placed at the curb the night before your scheduled pick up day.

**YOUR PICK-UP DAY FOR TRASH AND RECYCLING WILL BE FRIDAY.**

**Included Special Collections:**

**Electronic Waste Collection is twelve (12) times a year and Household Hazardous Waste is four (4) times a year. Please refer to the E-Waste and HHW sections for details and the enclosed calendar for collection dates.**

| <b>RATES:</b>   | <u><b>2022</b></u>          | <u><b>2023</b></u>          | <u><b>2024 opt yr</b></u>   |
|---|-----------------------------|-----------------------------|-----------------------------|
| Residents will be billed every three (3) months in advance of service rendered. Price is per unit for weekly collection of garbage, recycling, monthly E-Waste and quarterly HHW. | \$22.98/mo.<br>\$68.94/qtr. | \$23.71/mo.<br>\$71.13/qtr. | \$24.38/mo.<br>\$73.14/qtr. |

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 am to 4:30 pm and Saturday 8:00 am to 11:30 am. This facility will accept pick-up truck, one ton truck and small dump truck loads of construction, demolition and municipal solid waste materials. Vehicles will be weighed on our scales and there will be a **fee** for the disposal of materials.

In addition to our residential service, we provide a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Best Regards,

VALLEY WASTE SERVICE, INC.

*Douglas Vogel*

Douglas Vogel  
Vice President

## PLEASE KEEP THESE IMPORTANT GUIDELINES FOR FUTURE REFERENCE

**CURB SERVICE:** Place bags or garbage cans at the curb within 5 ft. of the roadway the night before your scheduled collection day. All trash must be bagged. Containers should be watertight, metal or plastic, with tight fitting covers and handles. Each container or bag should not exceed 35 gallons in size and 50 pounds in weight and be at least 3 mils thick. **DO NOT USE GROCERY BAGS, PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES.** Any items placed out in this manner will not be collected.

**We assume no liability for replacement of any cans or lids.**

**IDENTIFICATION and WEATHER:** Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make the bags or containers visible to the driver. In winter months, please remove snow from the area where you place your containers and have a reasonably clear approach path to the containers both for the driver and truck. **It is highly recommended to close lids and use garbage bags in containers. Drivers will not reach into the containers to remove loose items that are frozen to the bottom.**

### ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste – Includes garbage, including but not limited to, all table and kitchen refuse and waste, broken glass and dishware – wrapped securely in heavy paper.
- ✓ Recyclables – Refer to Recycling chart. Place items directly in your recycle bin (NO PLASTIC BAGS). Please prevent spreading litter by placing heavier items on top.
- ✓ Large Appliance & Bulky Waste including furniture and furnishings, appliances such as stoves, washers, dryers, water heaters, other household appliances and furnace piping. **Please notify Customer Service at least 1 business day in advance to schedule pick-up of large items and appliances.**
- ✓ Appliances that contained refrigerant **must have a tag attached certifying that the refrigerant has been removed**, this includes refrigerators, freezers, air conditions, dehumidifiers, ice makers and water coolers.
- ✓ Mattress/box springs: For our worker's protection, wrap in plastic and tape securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs, fleas, etc.
- ✓ Carpet, rugs and padding must be cut in sections no longer than 4 ft. in length, securely rolled and tied and not over 40-lbs. **Contact Customer Service in advance if more than six (6) bundled sections per week are to be picked up.**
- ✓ Yard Waste – Includes grass and hedge clippings, limbs and branches from trees. They must be securely tied in bundles not exceeding 3" in diameter, 48" in length and weighing no more than 40 lbs.
- ✓ Holiday Trees – Will be picked up during the months of December through the end of February. Remove decorations, do not place in bags or containers. Cut tree so the branch spread is no more than 4 ft. across and tree length is no more than 6 ft., and not weighing more than 30 lbs. Collection will be done on your normal trash day.

**MISSED PICK-UP:** All requests for missed collections must be made within 24-hours of collection day.

**LOOSE DOGS:** We will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet(s) inside on your collection day.

**NEEDLES and SHARP OBJECTS:** Help us prevent needle sticks to our employees. Place all needles, syringes and lancets in a hard plastic container with a tight fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our refuse workers! You will be held responsible for any needle sticks to our employees!**

**BACKYARD SERVICE:** Handicapped or disabled persons unable to transport garbage, rubbish, bulk waste or recyclables shall be provided with backyard pickup service at no extra charge. All request for handicapped service shall first be approved by the Borough.

**SERVICE AND MOVING CHANGES:** Notify our office at least two weeks in advance if you are moving. If you are going to have large quantities of trash when you are moving, please contact us so that special collection arrangements can be made.

**ITEMS NOT INCLUDED AND THAT WILL ONLY BE PICKED UP FOR AN ADDITIONAL PRE-PAID FEE (including, but not limited to):** Contact Customer Service 24 hours in advance to schedule, for rates and handling instructions.

- ✓ Items that require more than one person to lift. Small sized building materials, refuse caused by repairs and in small quantity.
- ✓ Water softeners- emptied of salt, liquids and other chemicals.

**ITEMS THAT WILL NOT BE PICKED UP THROUGH RESIDENTIAL SERVICE (including, but not limited to):**

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums, and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter or 48' in length.

**The above items will be accepted if placed in a Roll-off Dumpster Container. For sizes and pricing call Customer Service.**

**ITEMS NOT ACCEPTED AND WILL NOT BE PICKED UP State Regulations prevent us from accepting the following:**

- ✓ Hazardous and pressurized items such as propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, volatile, radioactive, infectious or toxic including flammable liquids.
- ✓ All tires and asbestos.

**HOUSEHOLD HAZARDOUS WASTE (HHW):** At no additional charge, there will be four dates a year when you can schedule a pick-up of these items. Contact our customer service department to schedule. A containment package with instructions will be sent to your home prior to your scheduled pick up date. Each package may not exceed 50 lbs. of acceptable HHW materials. You may place larger items such as long fluorescent lamps and auto batteries beside the containment bag. **NO MORE THAN 24 HOURS PRIOR TO YOUR SCHEDULED COLLECTION DATE**, move the items to your driveway or street-facing area on your property that is approximately 5-10 feet from the curb. This area should be secure to protect the items from potential tampering or breakage.

**Please see the enclosed page for details of acceptable materials and instructions.**

**HHW collection dates for 2022 are: March 8 June 14 September 120 December 6**

**ELECTRONIC WASTE:** E-waste items including but not limited to: TV's and computers including desktops, laptops, tablets, E-readers and peripherals including monitors, keyboards, mice, printers, etc. Any device capable of receiving and displaying television or video programming. Contact customer service to schedule the removal. No more than one (1) TV/monitor will be collected from any residence on any single occasion.

**HOLIDAYS: Our Company is closed in observance of the following holidays:**

**New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day**

**If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 (one) day later that week. If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.**

To print your own collection day calendar go to [www.valleywasteservice.com](http://www.valleywasteservice.com) and click on "print a Schedule".

**WE ARE NOT CLOSED ON: Martin Luther King Jr. Presidents' Day Easter Columbus Day Veterans Day**

**PRIVATE DRIVES:** The owner(s) of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless Conway Borough and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste and recycling collection.

**BILLING:** All accounts will be invoiced every three (3) months to be paid in advance of service rendered. Payment options include: mail a check, E-check, debit/credit card through our secure website or by phone. We also have a "drop box" available at our office. **GO PAPERLESS:** Enroll in electronic billing to receive your bill via email.

**PAYMENT:** Payments must be received in our office by the due dates below or a late charge will be added to accounts remaining unpaid. A late notice will be sent, any unpaid accounts by the date specified in the notice will have service suspended until paid in full. *Any check not honored by the institution drawn upon and returned will be assessed a minimum \$35.00 service charge.*

**AUTOMATIC BILL PAYMENT** is available at no charge. Enroll a bank account for Electronic Funds Transfer (EFT) or a credit/debit card to automatically pay your account balance with every billing cycle. To enroll, print the form from our website, complete and return it via our secure email address [billing@valleywasteservice.com](mailto:billing@valleywasteservice.com) or mail it.

**Billing due dates will be:**

|              |   |
|--------------|---|
| December 31  | For services rendered in January, February and March    |
| March 31     | For services rendered in April, May and June            |
| June 30      | For services rendered in July, August and September     |
| September 30 | For services rendered in October, November and December |

**WEBSITE:** Visit us at [www.valleywasteservice.com](http://www.valleywasteservice.com) for service news, announcements, upcoming holiday schedules, for these guidelines and a personalized collection day calendar, as well as up-to-date information for any scheduling change due to severe weather. Employment opportunities are listed under the Career tab on the website.



# CONWAY BOROUGH RECYCLING GUIDELINES



## NO PLASTIC BAGS!

| <b>WE DO <u>NOT</u> ACCEPT RECYCLABLES MIXED WITH TRASH OR IN PLASTIC BAGS.</b>           |  |   |  |
|---|--|---|--|
| <b>MATERIAL</b>   | <b>ACCEPTABLE</b>  | <b>PREPARATION</b>  | <b><u>NOT</u> ACCEPTABLE</b>   |
| <b>Aluminum &amp; Metal Cans</b>  | EMPTY<br>Food and beverage cans;<br>empty, clean/dry aluminum<br>foil and aluminum<br>containers                         | Rinse empty cans,<br>push lid down inside can<br><br>Place items loose in bin   | Cans containing food, clothes hangers,<br>scrap metal, screws, nails, toys, lawn<br>furniture, paint cans,<br>aluminum siding  |
| <b>Plastics<br/>(PET, HDPE)<br/>#1 &amp; 2 &amp; 5</b>                                    | Food & Beverage bottles<br>and jugs, water jugs,<br>liquid detergent,<br>bleach & softener bottles,<br>hair care bottles | Empty and rinse containers<br>If container is greasy, wipe out<br>with soapy water & rinse<br><br>Place loose in bin                                  | Plastic cups/plates, styrofoam peanuts<br>and blocks, plastic plant pots, foam<br>plastic egg cartons, plastic wrap,<br>bubble wrap, plastic bags, CD &<br>DVD's, toys, lawn furniture, motor oil,<br>cooking oil bottles,<br>herbicide, antifreeze jugs |
| <b>Paper</b>  | Office & computer papers,<br>paper bags, newspapers,<br>magazines, junk mail,<br>catalogs, phone books                   | Place loose in bin  | <b>NO SHREDDED PAPER,</b><br>glue bound books,<br>gift wrapping paper of any kind  |
| <b>Cardboard</b>  | <u>Clean</u> Corrugated<br>cardboard, cereal, pizza,<br>shoe & tissue boxes  | Flatten or break down into<br>pieces no larger than 4 feet,<br>remove all packing material such<br>as styrofoam blocks, peanuts,<br>bubble wrap, etc. | Oily pizza boxes; milk cartons; juice<br>boxes; take-out food containers; oily,<br>soiled, or contaminated cardboard;<br>packing materials (eg. styrofoam,<br>peanuts, bubble wrap, etc.)  |
| <b>Glass*</b><br>Glass is repurposed,<br>not recycled according to<br>PA DEP's definition | Clear, brown, amber and<br>green beverage bottles<br>and food jars   | Rinse bottles and jars<br><br>(labels may be left on)   | Broken glass, light bulbs, dishes,<br>drinking glasses, crystal, window<br>glass, mirrors, ceramics, Pyrex or<br>tempered glass  |

*\*Glass will be collected in your recycling cart from your municipality to be repurposed for another use.*

### RECYCLING REMINDERS

- 1) Set out recycling bin the night before your scheduled day. Place within 5-ft of curb or roadside.
- 2) Recyclables that are mixed with garbage will not be collected. Place in trash the following week.

### HOLIDAYS: Our Company is closed in observance of these Holidays:

**New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day**

If your collection day falls **ON OR AFTER A WEEKDAY HOLIDAY**, your collection will be 1 day later.

If your collection day falls **BEFORE A WEEKDAY HOLIDAY**, there will be no change in your pick up.

**There is NO CHANGE to collection days during the following weeks:**

**Martin Luther King Jr. Presidents' Day Good Friday Easter Columbus Day Veterans Day**

# VALLEY WASTE SERVICE, INC.

261 Wallace Run Road  
 BEAVER FALLS, PA 15010  
 724-843-9373  
 Conway Borough

2022 HHW collection dates: March 8th, June 14th, Sept 20th & Dec 6th. Must be scheduled 10 days before collection date  
 E-waste collection will be the 3rd Thursday each month. Please call ahead to schedule

Recycle day is Shaded.

## 2022-2024 Collection Calendar

○ E-Waste Collection

△ HHW Collection

☐ → OBSERVED HOLIDAYS

### 2022

|  |   |   |   |  |   |
|--|---|---|---|--|---|
| <b>January</b><br>S M T W T F S<br>2 3 4 5 6 7 8<br>9 10 11 12 13 14 15<br>16 17 18 19 20 21 22<br>23 24 25 26 27 28 29<br>30 31   | <b>February</b><br>S M T W T F S<br>1 2 3 4 5<br>6 7 8 9 10 11 12<br>13 14 15 16 17 18 19<br>20 21 22 23 24 25 26<br>27 28        | <b>March</b><br>S M T W T F S<br>1 2 3 4 5<br>6 7 8 9 10 11 12<br>13 14 15 16 17 18 19<br>20 21 22 23 24 25 26<br>27 28 29 30 31  | <b>April</b><br>S M T W T F S<br>1 2<br>3 4 5 6 7 8 9<br>10 11 12 13 14 15 16<br>17 18 19 20 21 22 23<br>24 25 26 27 28 29 30         | <b>May</b><br>S M T W T F S<br>1 2 3 4 5 6 7<br>8 9 10 11 12 13 14<br>15 16 17 18 19 20 21<br>22 23 24 25 26 27 28<br>29 30 31   | <b>June</b><br>S M T W T F S<br>1 2 3 4<br>5 6 7 8 9 10 11<br>12 13 14 15 16 17 18<br>19 20 21 22 23 24 25<br>26 27 28 29 30        |
| <b>July</b><br>S M T W T F S<br>1 2<br>3 4 5 6 7 8 9<br>10 11 12 13 14 15 16<br>17 18 19 20 21 22 23<br>24 25 26 27 28 29 30<br>31 | <b>August</b><br>S M T W T F S<br>1 2 3 4 5 6<br>7 8 9 10 11 12 13<br>14 15 16 17 18 19 20<br>21 22 23 24 25 26 27<br>28 29 30 31 | <b>September</b><br>S M T W T F S<br>1 2 3<br>4 5 6 7 8 9 10<br>11 12 13 14 15 16 17<br>18 19 20 21 22 23 24<br>25 26 27 28 29 30 | <b>October</b><br>S M T W T F S<br>1<br>2 3 4 5 6 7 8<br>9 10 11 12 13 14 15<br>16 17 18 19 20 21 22<br>23 24 25 26 27 28 29<br>30 31 | <b>November</b><br>S M T W T F S<br>1 2 3 4 5<br>6 7 8 9 10 11 12<br>13 14 15 16 17 18 19<br>20 21 22 23 24 25 26<br>27 28 29 30 | <b>December</b><br>S M T W T F S<br>1 2 3<br>4 5 6 7 8 9 10<br>11 12 13 14 15 16 17<br>18 19 20 21 22 23 24<br>25 26 27 28 29 30 31 |

### 2023

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| <b>January</b><br>S M T W T F S<br>2 3 4 5 6 7<br>8 9 10 11 12 13 14<br>15 16 17 18 19 20 21<br>22 23 24 25 26 27 28<br>29 30 31   | <b>February</b><br>S M T W T F S<br>1 2 3 4<br>5 6 7 8 9 10 11<br>12 13 14 15 16 17 18<br>19 20 21 22 23 24 25<br>26 27 28        | <b>March</b><br>S M T W T F S<br>1 2 3 4<br>5 6 7 8 9 10 11<br>12 13 14 15 16 17 18<br>19 20 21 22 23 24 25<br>26 27 28 29 30 31  | <b>April</b><br>S M T W T F S<br>1<br>2 3 4 5 6 7 8<br>9 10 11 12 13 14 15<br>16 17 18 19 20 21 22<br>23 24 25 26 27 28 29<br>30   | <b>May</b><br>S M T W T F S<br>1 2 3 4 5 6<br>7 8 9 10 11 12 13<br>14 15 16 17 18 19 20<br>21 22 23 24 25 26 27<br>28 29 30 31   | <b>June</b><br>S M T W T F S<br>1 2 3<br>4 5 6 7 8 9 10<br>11 12 13 14 15 16 17<br>18 19 20 21 22 23 24<br>25 26 27 28 29 30           |
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### 2024

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| <b>January</b><br>S M T W T F S<br>2 3 4 5 6<br>7 8 9 10 11 12 13<br>14 15 16 17 18 19 20<br>21 22 23 24 25 26 27<br>28 29 30 31 | <b>February</b><br>S M T W T F S<br>1 2 3<br>4 5 6 7 8 9 10<br>11 12 13 14 15 16 17<br>18 19 20 21 22 23 24<br>25 26 27 28 29     | <b>March</b><br>S M T W T F S<br>1 2<br>3 4 5 6 7 8 9<br>10 11 12 13 14 15 16<br>17 18 19 20 21 22 23<br>24 25 26 27 28 29 30<br>31 | <b>April</b><br>S M T W T F S<br>1 2 3 4 5 6<br>7 8 9 10 11 12 13<br>14 15 16 17 18 19 20<br>21 22 23 24 25 26 27<br>28 29 30      | <b>May</b><br>S M T W T F S<br>1 2 3 4<br>5 6 7 8 9 10 11<br>12 13 14 15 16 17 18<br>19 20 21 22 23 24 25<br>26 27 28 29 30 31   | <b>June</b><br>S M T W T F S<br>1<br>2 3 4 5 6 7 8<br>9 10 11 12 13 14 15<br>16 17 18 19 20 21 22<br>23 24 25 26 27 28 29<br>30     |
| <b>July</b><br>S M T W T F S<br>1 2 3 4 5 6<br>7 8 9 10 11 12 13<br>14 15 16 17 18 19 20<br>21 22 23 24 25 26 27<br>28 29 30 31  | <b>August</b><br>S M T W T F S<br>1 2 3<br>4 5 6 7 8 9 10<br>11 12 13 14 15 16 17<br>18 19 20 21 22 23 24<br>25 26 27 28 29 30 31 | <b>September</b><br>S M T W T F S<br>1 2 3 4 5 6 7<br>8 9 10 11 12 13 14<br>15 16 17 18 19 20 21<br>22 23 24 25 26 27 28<br>29 30   | <b>October</b><br>S M T W T F S<br>1 2 3 4 5<br>6 7 8 9 10 11 12<br>13 14 15 16 17 18 19<br>20 21 22 23 24 25 26<br>27 28 29 30 31 | <b>November</b><br>S M T W T F S<br>1 2<br>3 4 5 6 7 8 9<br>10 11 12 13 14 15 16<br>17 18 19 20 21 22 23<br>24 25 26 27 28 29 30 | <b>December</b><br>S M T W T F S<br>1 2 3 4 5 6 7<br>8 9 10 11 12 13 14<br>15 16 17 18 19 20 21<br>22 23 24 25 26 27 28<br>29 30 31 |

IF YOUR SCHEDULED COLLECTION DAY FALLS **ON OR AFTER** A WEEKDAY HOLIDAY, YOUR COLLECTION WILL BE ONE DAY LATER THAT WEEK  
 IF YOUR SCHEDULED COLLECTION DAY FALLS **BEFORE** A WEEKDAY HOLIDAY, THERE WILL BE NO CHANGE IN YOUR PICK UP.  
 Please look for messages on our website at [www.valleywasteservice.com](http://www.valleywasteservice.com) for updates on collection schedules during the holidays.