



261 Wallace Run Road
Beaver Falls, PA 15010
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www.valleywasteservice.com

January 2019

Dear Conway Borough Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded the contract to provide solid waste disposal and recycling services to Conway Borough residents. The contract's term is for two (2) years effective January 1, 2019 through December 31, 2020. **Service under this contract is mandatory for all residents of one to four unit dwellings.**

We extend a welcome to all customers. We are a local family-owned company which has been proudly servicing area residents for many years. Our Customer Service Dept. is available Monday through Friday 8am – 4:30pm. You may contact us at 724-843-9373 choosing option 1 or by email to customersvc@valleywasteservice.com or visit www.valleywasteservice.com.

Please read and keep these guidelines packet. Landlords, it is important to provide tenants a copy of this packet.

Basic Curb Service: weekly collection of unlimited solid waste and recycling collection is **per individual residential unit** for material generated from within the service address. Solid waste and recyclables should be placed at the curb the night before your scheduled pick up day. Both will be picked up the same day.

Included Special Collections:

Electronic Waste Collection is twelve (12) times a year and Household Hazardous Waste is four (4) times a year. Please refer to the E-Waste and HHW sections for details and the enclosed calendar for collection dates.

YOUR PICK-UP DAY FOR TRASH AND RECYCLE WILL BE FRIDAY.

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 am to 4:30 pm and Saturday 8:00 am to 11:30 am. This facility will accept pick-up truck, one ton truck and small dump truck loads of construction, demolition and municipal solid waste materials. Vehicles will be weighed on our scales and there will be a **fee** for the disposal of materials.

In addition to our residential service, we provide a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Best Regards,

VALLEY WASTE SERVICE, INC.

Douglas Vogel

Douglas Vogel
Vice President

PLEASE KEEP THESE IMPORTANT GUIDELINES FOR FUTURE REFERENCE

CURB SERVICE: Place bags or garbage cans at the curb within 5 ft. of the main paved road the night before your scheduled collection day. **All trash must be bagged.** Containers should be watertight, metal or plastic, with tight fitting covers and handles. Each container should not exceed 35 gallons or 60 pounds; each plastic bag should not exceed 30 gallons or 35 pounds. **DO NOT USE GROCERY BAGS, PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES.** Any items placed out in this manner will not be collected.

We assume no liability for replacement of any cans or lids.

IDENTIFICATION and WEATHER: Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make the containers visible to the driver. In winter months, please remove snow from the area where you place your containers and have a reasonably clear approach path for both the driver and truck. **It is highly recommended to close lids and use garbage bags in containers as drivers will not reach into the containers to remove loose items that are frozen to the bottom.**

ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste - Garbage including but not limited to, all table and kitchen refuse and waste, broken glass and dishware – wrapped securely in heavy paper.
- ✓ Recyclables – Refer to Recycle chart. Place items directly in your recycle bin (NO PLASTIC BAGS)
- ✓ Bulky Waste including furniture, furnishings, plumbing fixtures and other household items generated from within the address. **Contact Customer Service at least 24-hours in advance of your collection day for pick-up of large items and appliances.**
- ✓ Mattress/box springs: for our worker's protection, mattresses must be wrapped in plastic and taped securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs, fleas, etc.
- ✓ Carpet, rugs and padding must be cut in sections no longer than 4 ft., be securely rolled and tied and not over 40-lbs. **Contact Customer Service in advance if more than six (6) bundled sections per week are to be picked up.**
- ✓ Yard Waste – Includes grass and hedge clippings, limbs and branches from trees. They must be securely tied in bundles not exceeding 3" in diameter and 48" in length and weighing no more than 40 lbs.
- ✓ White Goods- Metal appliances such as stoves, hot water tanks, washers, dryers and dishwashers will be picked up on the 2nd Saturday of each month. Appliances that contained refrigerant **must have a tag attached certifying that the refrigerant has been removed**, this includes refrigerators, freezers, air conditioners, dehumidifiers, ice makers and water coolers. **Contact Customer Service 24-hours in advance to schedule pick-up of any white good item.**

MISSED PICK-UP: All requests for missed collections must be made within 24-hours of collection day.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets in a hard-plastic container with a tight-fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our workers!**

ITEMS NOT INCLUDED AND THAT WILL ONLY BE PICKED UP FOR AN ADDITIONAL PRE-PAID FEE (including, but not limited to): **Contact Customer Service 24 hours in advance to schedule, for rates and handling instructions.**

- ✓ Items that require more than one person to lift. Small sized building materials, refuse caused by repairs and in small quantity.
- ✓ Water softeners- emptied of salt, liquids and other chemicals.

ITEMS THAT WILL NOT BE PICKED UP THROUGH RESIDENTAL SERVICE (including, but not limited to):
These items will be accepted if placed in a roll-off dumpster. Please call Customer Service for sizes and rates.

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums, and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter or 48' in length.

ITEMS NOT ACCEPTED AND WILL NOT BE PICKED UP State Regulations prevent us from accepting the following:

- ✓ Hazardous and pressurized items such as propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, volatile, radioactive, infectious or toxic including flammable liquids.
- ✓ All tires and asbestos.

HOUSEHOLD HAZARDOUS WASTE (HHW): At no additional charge, there will be four dates a year when you can schedule a pick-up of these items. Contact our customer service department to schedule. A containment package with instructions will be sent to your home prior to your scheduled pick up date. Each package may not exceed 50 lbs. of acceptable HHW materials. You may place larger items such as long fluorescent lamps and auto batteries beside the containment bag. Completed containment packages must be collected from the resident's property on or near the front door or garage door and may not be collected from the curb or public property. Items must be placed outside the residents no more than 24 hours prior to your scheduled collection date.

Please see the enclosed page for details of acceptable materials and instructions.

HHW collection dates: March 19 June 18 September 17 December 17

ELECTRONIC WASTE: E-waste items including but not limited to: TV's and computers including desktop, laptop, tablet, E-readers and peripherals including monitor, keyboard, mouse, printer, etc. Any device capable of receiving and displaying television or video programming. No more than one (1) TV/monitor will be collected from any residence on any single occasion.

HOLIDAY TREES: Will be picked up during the month of December through the end of February. You must remove decorations. Cut tree so the branch spread is no more than 6 ft. across and tree length is no more than 6 ft., and weighing more than 30 lbs.

HOLIDAYS: We close in observance of the following holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be one (1) day later that week.
If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

To print your own collection day calendar go to www.valleywasteservice.com and click on "print a Schedule".

There is NO CHANGE to collection days during the following weeks:

Martin Luther King Jr. Presidents' Day Good Friday Easter Columbus Day Veterans Day

BACKYARD SERVICE: Handicapped or disabled persons unable to transport garbage, rubbish, bulk waste or recyclables shall be provided with backyard pickup service at no extra charge. All request for handicapped service shall first be approved by the Borough.

SERVICE AND MOVING CHANGES: Notify our office if you want to make a change to your service or before you are moving. If you are going to have large quantities of trash when you are moving, please contact us so that your extra items can be disposed.

Visit us at www.valleywasteservice.com for information, announcements, holiday schedules, guidelines and a personalized collection day calendar, as well as up-to-date information in any scheduling change due to weather. Employment opportunities are listed under the Career tab.



VALLEY

WASTE SERVICE, INC.

261 Wallace Run Road

Beaver Falls, Pa 15010

724-843-9373



RECYCLING GUIDELINES

WE DO NOT ACCEPT RECYCLABLES MIXED WITH TRASH OR IN PLASTIC BAGS.

MATERIAL	ACCEPTABLE	PREPARATION	<u>NOT</u> ACCEPTABLE
Aluminum & Metal Cans	EMPTY Food and beverage cans, empty, clean & dry foil containers	Rinse empty cans, push lid down inside can. Place items loose in bin	Cans containing food, glass bottles & jars or containers, clothes hangers, scrap metal, screws, nails, toys, lawn furniture, paint cans, aluminum siding
Plastics (PET, HDPE) #1, #2 & #5	Food & Beverage bottles and jugs, water jugs, liquid detergent, bleach & softener bottles, hair care bottles	Empty and rinse containers If container is greasy, wipe out with soapy water & rinse Place loose in bin	Plastic cups/plates, styrofoam peanuts and blocks, plastic plant pots, foam plastic egg cartons, plastic wrap, bubble wrap, plastic bags, CD & DVD's, toys, lawn furniture; motor oil, cooking oil bottles, herbicide, antifreeze jugs
Paper	Office & computer papers, paper bags, newspapers, magazines, junk mail, catalogs	Place loose in bin	NO SHREDDED PAPER Phonebooks, glue bound books, gift wrapping paper of any kind
Cardboard	<u>Clean</u> Corrugated cardboard, cereal, shoe & tissue boxes	Flatten or break down into pieces no larger than 4 feet, remove all packing material such as styrofoam blocks, peanuts, bubble wrap, etc.	Pizza boxes, milk cartons, juice boxes, take-out food containers, oily, soiled, or contaminated cardboard, packing materials of styrofoam, peanuts, bubble wrap, etc.

NO PLASTIC BAGS!

RECYCLING REMINDERS

- 1) Set out recycling bin the night before your scheduled day. Place within 5-ft of curb or roadside.
- 2) Recyclables that are mixed with garbage will not be collected. Place in trash the following week.

HOLIDAYS: Our Company is closed in observance of these Holidays:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

If your collection day falls **ON OR AFTER A WEEKDAY HOLIDAY**, your collection will be 1 day later.

If your collection day falls **BEFORE A WEEKDAY HOLIDAY**, there will be no change in your pick up.

There is **NO CHANGE** to collection days during the following weeks:

Martin Luther King Jr. Presidents' Day Good Friday Easter Columbus Day Veterans Day



At-the-Door Household Hazardous Waste & Electronic Waste Collection for Conway Borough

WHAT IS HHW?

Household Hazardous Waste (HHW) is leftover household products that contain corrosive, toxic, ignitable, or reactive ingredients that require careful disposal.

What are the benefits of proper HHW recycling and disposal?

- ✓ Conserves resources and energy that would be expended in the production of more products
- ✓ Reuse of HHW products saves money and reduces the need for generating hazardous substances
- ✓ Prevents pollution that could endanger human health and the environment

So before you toss it, consider the following:

- Latex paint is not hazardous waste. Consider donating it to community groups or organizations for re-use!
- Many automotive stations, auto parts stores and supply stores will accept used motor oil for recycling.
- Automotive batteries may be exchanged at the place of purchase, or turned in at some battery retailers and scrap yards.

REQUEST A KIT

Within 7 days of pick-up, we will send you a kit with instructions and a bag for you to secure all the materials

- Please have your address ready and the types and quantities of materials you want picked up.
- You will be scheduled for the first available appointment.

Our Customer Service Representatives will answer any questions about proper disposal for unacceptable materials or quantities larger than 5 gallons.

ACCEPTABLE MATERIALS

All containers must be less than 5 gallons, must not be leaking, and must be properly labeled and secured in the packaging from the kit.

- Automotive Products (batteries, fluids, motor oil, polishes, waxes, used oil filters and oily rags)
- Garden Chemicals
- Paint (latex, oil-based, stripper, thinners, artists' paint)
- Household Cleaners (bleach, cleaning compounds, floor stripper, drain cleaner, tile remover & cleaners, rust remover, wood preservatives, non-commercial corrosive chemicals, lye)
- Flammable & Combustible Materials (gasoline and diesel fuel, solvents, certain cleaners/waxes)
- Swimming Pool Chemicals
- Mercury-Containing Devices (thermostats, thermometers, switches, other devices)
- Miscellaneous Household (hobby glue, driveway sealer, other poisonous/flammable/combustible materials, batteries, household fluorescent tubes and CFLs)
- Consumer electronics

UNACCEPTABLE ITEMS:

Materials Improperly Packaged, Biological Wastes, Construction Materials, Radioactive Materials (including smoke detectors), Unknown/Unlabeled Materials, Pressurized Cylinders, Ammunition, Explosives, Leaking Containers, Containers Over 5 Gallons, Commercial Products, All Medications, Empty Containers, Asbestos, Tires, Fire Extinguishers, Liquid Mercury, Appliances, Business Supplies from Home, Trash, including bulky items

SCHEDULE AN APPOINTMENT

We will collect your HHW and electronic waste at your residence **by appointment only**.

Customer Service: 724-843-9373

(Monday-Friday 8:00am - 4:30 pm)

Email: customersvc@valleywasteservice.com

Online: Visit us online to send a service request to www.valleywasteservice.com

