

VALLEY WASTE SERVICE, INC.

261 Wallace Run Road
Beaver Falls, PA 15010

Phone: 724-843-9373

Fax: 724-843-1042

Dear Conway Borough Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded the **exclusive** 2-year contract to provide solid waste disposal and recycling collection services to Conway Borough. The contract is effective through December 31, 2017. ***Service under this contract is mandatory for all residents of single family dwellings, duplexes, triplexes, trailers, mobile homes and apartment buildings with 3 units or less.***

We extend a welcome to all new customers. We are a local family-owned company which has been proudly serving area residents for many years. If you have any questions, please call our Customer Service Department at 724-843-9373 between 8 a.m. and 4:30 p.m. Monday through Friday and we will be glad to assist you.

CURB SERVICE: Collection of garbage, rubbish, bulky waste and designated recyclables is per individual residential unit. Place your solid waste and recyclables at the curb after 7 p.m. the night before your scheduled collection day. Both will be picked up the same day every week. Enclosed is information outlining how to prepare items for recycling. ***PLEASE RETAIN FOR FUTURE REFERENCE.***

COLLECTION DAY: Your collection day will be **FRIDAY**.

Valley Waste Service, Inc. provides a full range of solid waste disposal and recycling services. We offer commercial containers and roll-off boxes for special clean-up projects ranging in size from 2-yards to 30-yards in capacity. Please call our Customer Service Department for additional information.

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 AM to 4:30 PM and Saturday 8:00 AM to 11:30 AM. This facility will accept pick-up truck, one ton truck and small dump truck loads of construction, demolition and municipal solid waste materials. Please refer to our website for further details. Vehicles will be weighed on our scales and there will be a fee for the disposal of materials. Please call our office for additional information.

Valley Waste Service constantly strives to insure that our customers receive the highest level of service. We want to thank you for allowing us the opportunity to provide your disposal service and look forward to continuing to serve you in the coming years.

Very truly yours,

VALLEY WASTE SERVICE, INC.

Douglas Vogel
Vice President

CONWAY BOROUGH IMPORTANT GUIDELINES

We value all of our customers and look forward to providing you with quality service.

CONTACTING US: Our office is open Monday through Friday 8 a.m. to 4:30 p.m. You may contact us at (724) 843-9373, email us at customersvc@valleywasteservice.com or through our website www.valleywasteservice.com. If you leave a voicemail or email after hours, your call will be returned the next business day.

CURB SERVICE: Place your solid waste and recyclables at the curb after 7 p.m. the night before your scheduled collection day. **All trash must be bagged. We will not take loose trash!** Garbage containers must be within five (5) feet of the roadway. Containers must be watertight, metal or plastic, with tight fitting covers and handles. Each container must not exceed 35 gallons in size and 60 pounds in weight. **DO NOT USE PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES.** Any items placed out in this manner will not be collected. **We assume no liability for replacement of any cans or lids.**

IDENTIFICATION: Clearly identify your street number on your mailbox or some type of permanent marker near the road. If this is not possible, please put your street number on your garbage container(s). It is important to make the containers visible to the driver! In winter months, please remove snow from the area where you will place your containers and have a reasonably clear approach path to the containers both for the vehicle and the driver. **Drivers will not reach into the can to remove loose items that are frozen to the bottom.**

ITEMS THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste - Includes garbage, rubbish and ashes, including but not limited to, all table and kitchen refuse and waste, broken glass and dishware – wrapped securely in heavy paper.
- ✓ Recyclables - Include clear and colored unbroken glass, aluminum and bi-metal cans, PET/HDPE #1-7 (plastic containers soda pop, milk etc.), picked up curbside through a one-bin co-mingled system. Place newspapers and magazines loose in a grocery bag (paper or plastic) and put in, under or behind the recycling container.
- ✓ Large Appliances & Bulky Waste – Please call our office to make arrangements for pick-up of large appliances, (such as stoves, washers, dryers, water heaters, etc.), furniture, wood or metal swing sets, and furnace pipes. Appliances containing chlorofluorocarbons (Freon) such as refrigerators, freezers, air conditioners, etc. will only be picked up free of charge if they are tagged certifying that the chlorofluorocarbons have been removed.
- ✓ Grass and hedge clippings, Christmas trees, limbs and branches from trees must be securely tied in bundles not exceeding 3" in diameter and 48" in length and weighing no more than 40 lbs.
- ✓ All carpets, rugs and padding must be cut in sections no longer than 48" in length, securely rolled and tied, and weighing no more than 40 lbs. **Please call Customer Service if you have more than six (6) bundled sections per week to be picked up.**

ITEMS NOT INCLUDED AND WILL **NOT** BE PICKED UP:

- ✓ Paving materials, stones, rocks, sand, dirt, bricks and block, broken concrete, sod, bushes, shrubs or other vegetation with earth or soil attached to root system; tree limbs over 48" in length, metal 55-gallon drums, concrete washtubs dismantled/disassembled automobiles and boats or parts thereof.
- ✓ Building materials and refuse caused by repairs, alterations, remodeling, demolition and/or construction waste from building and other structures, including shingles

The above items will be accepted if placed in a Rolloff Container. For sizes and pricing call Customer Service.

NOT ACCEPTED: State Regulations prevent us from accepting the following items:

- ✓ Sewage, excrement
- ✓ Flammable liquids such as solvent, paint thinners, oil, and containers holding liquid paints, gas, kerosene or any liquids
- ✓ Lead acid batteries and single use/rechargeable batteries
- ✓ Electronic waste (e-waste is any item containing a computer board, including but not limited to TV's and remotes, computers, monitors, phones, printers DVD/VHS/video games players, calculators)
- ✓ Vehicles, tires
- ✓ Propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, infectious or toxic including medical and radioactive waste.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets, in a hard plastic container with a tight fitting lid taped shut. Place with your regular trash NOT the recycling. Wrap all sharp objects such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our workers! You will be held responsible for any needle sticks to our employees!**

CHRISTMAS TREES: Christmas Trees placed at the curb shall be disposed of on normal trash days the months of December, January and February of each year.

HOLIDAYS: We observe the following holidays on the days on which they fall:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

WE ARE NOT CLOSED ON: Martin Luther King Jr. Day President's Day Columbus Day Veterans Day

If your scheduled collection day falls on or after a weekday holiday, your collection will be one (1) day later that week.
If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.

PRIVATE DRIVES: The owners of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless the Borough and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste, recycling and yard waste collection.

SERVICE AND MOVING CHANGES: If you need to make any change to your service or are moving, please notify our office.

All information is also available online at www.valleywasteservice.com

RECYCLING GUIDELINES

MATERIAL	WHAT CAN BE RECYCLED	WHAT CANNOT BE RECYCLED AT THIS TIME	HOW TO PREPARE MATERIALS FOR RECYCLING
Glass	Clear, amber, and green glass from beverage bottles and food jars	Window glass, light bulbs, crystal, glass tumblers, ceramics, mirrors, ovenware	Rinse bottles and jars, remove & discard lids, do not break glass (labels may be left on)
Aluminum, Steel and Bi-Metal Cans	Aluminum, steel, bi-metal food and beverage cans	Aluminum siding, toys, lawn furniture, foil trays, paint cans	Rinse cans (crush if space is needed). Please push lid down inside can. Wipe out greasy containers
Plastics (PET, HDPE) Stamped #1 through #7 on bottom	Plastic soda bottles, milk and water jugs, liquid detergent, bleach and softener bottles	Cooking oil, motor oil, window cleaner, antifreeze, pump top or spray bottles, polystyrene (cups or plates), toys, pesticide or herbicide bottles	Rinse, remove and discard lids (crush if space is needed) (LIDS ARE NOT RECYCLABLE, BE SURE TO REMOVE & DISCARD)
Newspaper & Magazines	Newspapers, magazines, catalogs, office and computer paper	Phonebooks, Christmas wrapping paper or wrapping paper of any type	Place in grocery bags (paper or plastic) DO NOT TIE! <u>PLEASE DO NOT PLACE OUT ON WET DAYS!</u>
Cardboard	Clean Corrugated & Pressed Cardboard Cartons (moving & shipping boxes, such as TV, computer, large appliance, boxes, etc)	Paperboard boxes (including cereal boxes, tissue boxes, shoe boxes, pizza boxes, milk cartons, juice boxes, take-out food containers) oily, soiled or contaminated cardboard	Flatten or break down into pieces no larger 4'- Remove all packing material (styrofoam blocks, peanuts, bubble wrap, etc) Place loose in, under or beside recycling container <u>PLEASE DO NOT PLACE OUT ON WET DAYS!</u>



VALLEY WASTE SERVICE, INC.

261 Wallace Run Road
BEAVER FALLS, PA 15010
724-843-9373



2016-2017 Conway Recycling Calendar

→ OBSERVED HOLIDAYS

2016

January S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	February S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	March S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	April S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	May S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	June S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
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2017

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IF YOUR SCHEDULED COLLECTION DAY FALLS ON OR AFTER A WEEKDAY HOLIDAY, YOUR COLLECTION WILL BE ONE (1) DAY LATER THAT WEEK

IF YOUR SCHEDULED COLLECTION DAY FALLS BEFORE A WEEKDAY HOLIDAY, THERE WILL BE NO CHANGE IN YOUR PICK-UP.

Please look for messages on our website www.valleywasteservice.com

for updates on collection schedules during the holidays.